You can count on us
Quality, Value, Service, Customer Satisfaction!

www.skylinkcanada.com
www.skylinkus.com
SkyLink Travel has been in operation since 1979 and has created strong alliances and relationships with airlines worldwide. As a distributor and marketer, SkyLink offers a fast, cost effective and reliable distribution channel for its airline partners.

Travel Agents benefit from SkyLink’s buying power in getting comparative pricing, excellent customer service and fast delivery. SkyLink continually upgrades its technology to stay on the leading edge of the industry.

SkyLink can be best described as a forward-looking and innovative travel organization seeking continuous growth opportunities. It is goal oriented and operates on well-defined written and constantly reinforced principles of conducting good business. Its flexibility to adapt itself to current business environments provides it an edge over traditional travel businesses.

Mission Statement

“To improve our corporate presence and maintain our position as a leading consolidator in North America. Drawing upon the strengths of our people, along with training and technology, we will provide value added service to both our Airline Partners and the Retail Travel Industry.”

Goal

Our Goal is to continue to be profitable and to be the leading distributor of major airlines in North America. To achieve this by developing a state of the art distribution and marketing system - using experience, technology, innovation and good team work.

Positioning

SkyLink stays attuned to Travel Agent needs constantly providing:

- Fast and reliable access to consolidated fares.
- Instant access to additional commission on published sale fares.
- Automatic comparison between net fares and sale fares.
- Ability to make reservations using own means.
- We can address those needs because we are a technology leader in the Travel Industry, having been the first to develop automated facilities and put net fare information at the Travel Agent’s finger tips. Today we give the Travel Agent more online and off line choices than any one else in the industry.

The Edge

SkyLink has an elaborate in-house, state-of-the art, database feeding information to all the applications dealing with the distribution of over 100 million fares constantly updated.

An end to end B2B travel solution-

TripPro by Mondee

- Multisource global content
- Profit builder
- Cost savings - eliminates manual processing
- One source shopping platform
- White label implementation

Full Service Support Centers
Staffed by trained experts with in depth product knowledge

Earn Maximum Commissions
On all cabin classes including First & Business

Travel Agent Loyalty Rewards Programs
Join the fastest growing travel agency reward program in North America
Imagine-TruCash Loyalty Reward Program is the fastest growing reward program in North America. The IMAGINE Travel Agent program is a Travel Agent loyalty program brought to you by TruCash Rewards. The program pays travel consultants Reward Points on every qualified booking purchased from SkyLink. Each qualifying transaction earns you valuable points, deposited in a special debit account in your name. You will be issued a free IMAGINE Loyalty Prepaid Card that can be used on any purchases. The best part is that there’s no limit to the number of Reward Points you can earn. The more you book, the more CASH you’ll earn!

**BENEFITS**

There’s More to IMAGINE....

Just think of a Program that offers:

- All Reward Points from Participating Partners will be placed in your IMAGINE Loyalty Prepaid Card automatically.
- IMAGINE Reward Points that convert to cash whenever you want.
- Your own virtual bank account accessible to you in your personal secure e-Wallet. Check points, cash balance, and transaction history whenever you like.
- Earn additional Reward Points and receive great discounts at over 1,000 online merchants.
- Receive bonus Reward Points during special promotions.
- Receive bulletins with special Member offers.
- Now start to IMAGINE!

**FREQUENTLY ASKED QUESTIONS**

How do I use my IMAGINE Loyalty Prepaid Card?
This is your Membership card. All your Reward Points earned by booking at Participating Partners are automatically placed on your IMAGINE card.

Once your Reward Points are converted to cash, your IMAGINE card can be used as a payment card wherever you normally shop or at any ATM worldwide where Card is accepted.

**How long does it take to receive Reward Points?**
Reward Points are placed onto your card 24 - 48 hours after the booking is fully paid.

**What happens if I move to a new Travel Agency?**
It doesn’t matter where you move to. Your earnings are assigned to your IMAGINE Member card number. In the event of any changes, you do need to update your profile by visiting http://imaginepoints.trucash.com

**How do I find out what my Reward Points or Cash balance is?**
Visit http://imaginepoints.trucash.com and enter your card number and password. Your Reward Points balance will appear. If you want to see your cash balance, click on e-Wallet and follow the instructions, or call 1-800-624-6171.

**What types of transactions qualify for Reward Points?**
You earn IMAGINE Reward Points on bookings and services offered by Participating Partners. Please see our downloadable Reward Points Schedule for details on what is eligible and how many Reward Points you can earn.

**Should I use my IMAGINE Member number for all my transactions?**
Yes. In order for all your bookings to be registered to your account, it is important that you use your IMAGINE number when booking with SkyLink. Travel Agents must give the IMAGINE CARD number at the time of booking and not later. Simply update your profile on the Partners’ home page.

**CONTACT US**

If you have any questions concerning your Card statement, please contact us at 1-800-624-6171.
To begin using our technology tools all you need to do is login to our agent’s site at www.skylinkcanada.com (CA) or www.skylinkus.com (USA)

If you do not have a login you may create your login as a “new user” on the website.

Once your login is activated you are able to view exciting and exclusive member promotions, access online group requests, earn loyalty reward points and access the lowest international airfares.

Welcome to TripPro by Mondee-
www.trippro.com/skylink

SkyLink also offers travel agents a complete Travel Solution, including web based, White label and API solution. Through these solutions we offer lowest priced international airfares, advanced mark up management systems and automated mid & back office solutions to maximize your revenue.

Integrated into leading GDS systems-Desktop Solution
Browser version is also available for non-GDS agents-IBE/Web Solution
TripPro – Blaze (API solution)

Special Products to offer
✓ Private fares
✓ Paper contracts
✓ Tour Contracts
✓ Web fares
✓ Domestic & Trans- Border fares

Services to offer
✓ Fare Search with availability under 10 sec
✓ Return fares, one way & Multicity
✓ Fare shopping calendar
✓ Economy, Premium Economy, Business & First Class cabins
✓ Advance markup management solution
✓ Auto ticketing solution for all GDS & Fare types.

✓ Simple to Use
✓ One-click booking
✓ No new commands to learn
✓ Integrated into your GDS
✓ No change to your existing workflow
✓ Schedule change notification
✓ Highly trained professionals provide 24/7 seamless service

Webinars
Live webinars take place every week.
To participate please submit your request to
insidesales@skylinkcanada.com (CA)
insidesales@skylinkus.com (US)
The webinars run for 30 minutes and are customized to meet travel agents requests.
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Eastern Time

Customer Service & Feedback:
We value your opinion and welcome your feedback. It’s our long-standing belief that we can only get better when we know where we need to improve. If you have had a pleasant experience we would like to hear about it as well. Let us know if you have any comments, suggestions and compliments about SkyLink. We appreciate your input and look forward to hearing from you.
Visit “Feedback” Tab on www.skylinkcanada.com or www.skylinkus.com
GROUPS

Whatever your interest or budget SkyLink offers the best Group rates for you. Our teams of dedicated specialists ensure that you have come to the right place and the right team. Most of our group businesses are repeat clients who have had positive and rewarding experiences.

Our specialty ranges from domestic to student, cruises, conventions, weddings, leisure travel

Online Group requests can be submitted to
http://www.skylinkcanada.com/group_saving.aspx (CA)
http://www.skylinkus.com/group_saving.aspx (USA)

Call us at 1 877 SKYLINK (759 5465) Option 2 (CA)
Call us at 1 866 814 2466 (USA)
Agent Profiles

Travel agents who are members of TripPro are able to update/edit their agency profiles by simply clicking on to “Edit Profile”

Agents can subscribe to newsletters and daily promotions by visiting www.skylinkcanada.com

Dedicated Sales Team

We have a strong and dedicated sales team covering USA & Canada supported by a team of inside sales. Travel agents requesting more information can contact the Regional Sales Managers at insidesales@skylinkus.com or insidesales@skylinkcanada.com

Marketing

Daily supplier broadcasts are sent out featuring member promotions, campaigns, contests & updates.

To subscribe to emails please visit our website at www.skylinkcanada.com or www.skylinkus.com

SkyLink’s Service Guarantee

01. An “Agents Only” supplier. We do not compete with you for the general public or corporate business

02. Telephones answered properly, with courtesy and product knowledge

03. Support by qualified staff able to book any product around the world

04. Direct access to more than 100 Million net fares from the USA and Canada

05. Price Match Guarantee against all National Consolidators

06. Receive Override commissions on sale fares wherever applicable

07. Receive Commission checks within the week

08. Receive Refund checks as soon as they are cleared by the airline

09. Be informed of the best deals on a daily basis

10. Get marketing support for the Web

11. Access the service of our dedicated, qualified Customer Service agents